


Government of the People's Republic of Bangladesh  
Office of the Project Director  
Skill Development for Mobile Game & Application Project  
Information and Communication Technology Division  
ICT Tower (6<sup>th</sup> Floor), Agargaon, Dhaka-1207.

**Expression of Interest (Eoi)**

1	Ministry/Division	Information and Communication Technology Division
2	Agency	Information and Communication Technology Division
3	Procuring Entity Name	Skill Development for Mobile Game and Application Project (3 <sup>rd</sup> Revised)
4	Procuring Entity District	Dhaka
5	Invitation for	Development and post development of "MUJIB JIGYASA" Web application, Mobile app and Chatbot
6	Invitation Ref No	56.00.0000.082.99.030.21- <b>5819</b>
7	Date	21/03/2022
<b>KEY INFORMATION</b>		
8	Procurement Method	Quality and Cost Based Selection (QCBS)
<b>FUNDING INFORMATION</b>		
09	Budget and Source of Funds	Development Fund (GoB)
10	Development Partners (if applicable)	N/A
<b>PARTICULAR INFORMATION</b>		
11	Project / Program Code (if applicable)	224022700
12	Project Name (if applicable)	Skill Development for Mobile Game and Application (3 <sup>rd</sup> Revised) Project
13	Package No.	<b>SD-32</b>
14	Package Name	Development and post development of "MUJIB JIGYASA" Web application, Mobile app and Chatbot
15	Eoi Publication Date	22/03/2022
16	Eoi Closing Date and Time	05/04/2022
17	Eoi Opening Date and Time	05/04/2022
18	Name & Address of the office(s)	ICT Tower (6 <sup>th</sup> floor), Agargaon, Dhaka-1207
<b>INFORMATION FOR APPLICANTS</b>		
19.	Description of Assignment	Using Artificial Intelligence, we are trying to build a huge Knowledge Base and Interface Engine on Bangabandhu Sheikh Mujibur Rahman to serve user queries through Web Application, Mobile Apps, and ChatBOT. Principal purpose is to develop an intelligent knowledge base and an interface so that anyone from any platform can access the knowledge base. Then an NLP (Natural Language Processing) enabled chatbot will be developed with multiple language support. So, people can ask questions in such a language form that they use in day-to-day life for natural communication. It will give a feeling such that user are texting to an actual person. Following are the proposed <ul style="list-style-type: none"> <li>● Intelligent Knowledge base</li> <li>● NLP Enabled Chatbot with Bangla &amp; English Language support</li> <li>● Mobile Application (Android &amp; IOS)</li> <li>● Chat Plugin for Facebook Page and Website</li> <li>● Dashboard</li> </ul>
20.	Experience, Resources and Delivery Capacity Required	Company that submits tender shall be evaluated using, but not limited to, the following minimum criteria which the company must provide documentary proof of compliance: <ol style="list-style-type: none"> <li>1. Minimum (03) three years' experience in ICT business as a registered company/entity in Bangladesh.</li> <li>2. Must have experience working with developing chatbot base Solution within last three years.</li> <li>3. Proven experience of development and maintenance AI based application.</li> <li>4. Having chatbot related product/service running in local/global market.</li> <li>5. Must be a member of BASIS.</li> <li>6. Needs to have 30 full time experienced human resource in business to carry out this project.</li> <li>7. Needs to have test environment ready with equipped devices at vendor's premise.</li> <li>8. Last 3 years audit report by registered Audit firm. At least 1 Crore BDT of Yearly Turnover.</li> <li>9. Multiple Companies having technical and legal competency for developing such product can bid jointly but they must have legal agreement among them &amp; letter of intention where one company needs to be prime bidder. accordance of the PPR2008 All bidder must be local.</li> <li>10. The firm will be allowed to take one firm as a "joint-venture". The firm must declare one firm in this association as the "Lead firm" &amp; other is Associate.</li> </ol> Additional Document: Interested firms must submit the copy of the additional following information and their supporting documents where applicable: <ul style="list-style-type: none"> <li>• brochures/company profile</li> <li>• CVs of the availability of appropriate professionals along with their qualifications and experiences to carry out the assignment</li> <li>• Certificate of incorporation (Optional)</li> <li>• Up-to-date Trade License</li> <li>• Income Tax clearance Certificate</li> <li>• TIN certificate</li> <li>• VAT Certificate</li> <li>• Bank solvency certificate</li> <li>• Work experiences certificates/Work order copies.</li> </ul>
21.	Other Details (if applicable)	<ol style="list-style-type: none"> <li>1. One signed copy for this package of tender shall be submitted in a sealed envelope to the address below.</li> <li>2. A scan copy of ED documents (PDF file in a USB Drive) shall be submitted along with the original EOI.</li> </ol> Consulting firm will be selected in accordance with the procedures set out in the PPR2008.
<b>PROCURING ENTITY DETAILS</b>		
22	Name of Official Inviting Tender	Md. Anowarul Islam
23	Designation of Official Inviting Tender	Project Director (Joint Secretary)
24	Address of Official Inviting Tender	ICT Tower (6 <sup>th</sup> floor), Agargaon, Dhaka-1207
25	Contact details of Official Inviting Tender	Phone: 02-41024240
26	The Procuring Entity reserves the right to reject all the Tenders or annul the Tender proceedings	

  
(Md. Anowarul Islam)  
Project Director (Joint Secretary)